

PARKS & TRAILS NEW YORK

CYCLE THE HUDSON VALLEY

Cancellation & Refund Policy

NOTE: This Policy applies to riders who choose to cancel due to New York State mandates for “Large Group Gatherings” or personal choice regarding any pandemic outbreak as well as anyone else canceling their ride for any other reason.

Canceling the Ride

To receive a refund of your ride registration and, if applicable, shuttle reservation fee, minus a \$200 cancellation fee per person (fees increase after March 31, 2026), you must submit a [rider cancellation form](#) no later than July 7, 2026. If your refund request is made after July 7, 2026, you will receive a credit for Cycle the Hudson Valley 2027 only. No shuttle reservation refunds or credits after July 7, 2026. No ride registration refunds or credits after July 25, 2026. **NOTE:** When canceling both the ride and the shuttle together, you will not be charged an additional fee to cancel the shuttle.

After July 7, 2026, to receive a credit for your ride registration, minus a cancellation fee per person (fees increase after March 31, 2026), you must submit a ride registration cancellation request form no later than July 25, 2026. Credits can be used toward next year’s PTNY Cycle the Hudson Valley bike tour. No credits after July 25, 2026.

Ride Cancellation Fees Through March 31, 2026

5-DAY RIDER: \$200 PER PERSON

Ride Cancellation Fees AFTER March 31, 2026

5-DAY RIDER: \$300 PER PERSON

Canceling Just the Shuttle

If you're still joining us for the ride but need to cancel your shuttle reservation you will receive a shuttle refund minus a \$25 cancellation fee per person. No shuttle refunds after July 7, 2026. We do not issue shuttle credits.

Shuttle Cancellation Fees

NOTE: If canceling the entire ride, only ride cancellation fees will be charged, even if your ride included the shuttle
UP UNTIL JULY 7, 2026: \$25 PER PERSON

Cancellation Synopsis

- REFUNDS will be made to the original form of payment
- CANCELLATION FEES INCREASE per person after MARCH 31, 2026
- NO SHUTTLE REFUNDS AFTER JULY 7, 2026
- NO RIDE REFUNDS AFTER JULY 7, 2026; CREDITS WILL BE AVAILABLE UP UNTIL JULY 25, 2026 AND ARE ONLY GOOD FOR CYCLE THE HUDSON VALLEY 2027.