



Cancellation & Refund Policy

Canceling the Ride

To receive a refund of your ride registration and, if applicable, shuttle and parking reservation fee, minus a \$200 cancellation fee per person (fees increase after March 31st), you must submit the [Rider Cancellation form](#) no later than June 12, 2026. If your refund request is made after June 12, 2026, you will receive a credit, minus the cancellation fee, good towards Cycle the Erie Canal 2027 only. No shuttle reservation refunds or credits will be issued after June 12, 2026. No ride registration refunds or credits of any kind will be issued after June 28, 2026. All refunds are issued by original form of payment.

Canceling the Shuttle

If you're still joining us for the ride but need to cancel your shuttle reservation and receive a refund, subject to a \$25 cancellation fee per rider, you must submit the [cancellation form](#) no later than June 12, 2026. No shuttle refunds after June 12, 2026. There are no shuttle credits.

Canceling Parking

Any cancellations to Albany parking reservations must be made by June 8, 2026 and are subject to a \$25 cancellation fee per vehicle/reservation. There are no refunds or credits available after June 8, 2026.

NOTE: When canceling both the ride and the shuttle and/or parking together, you will not be charged an additional fee to cancel the shuttle or parking.

Cancellation Fees

	<i>Before 3/31/2026</i>	<i>4/1/26 to 6/12/26</i>	<i>6/14/26-6/28/26</i>
8-DAY RIDER	\$200 per person	\$300 per person	\$300 per person, only credit given
4-DAY RIDER	\$100 per person	\$150 per person	\$150 per person, only credit given
Shuttle	\$25 per person	\$25 per person	Not available
Albany Parking	\$25 per vehicle <i>before June 8 only</i>	\$25 per vehicle <i>before June 8 only</i>	Not available
Buffalo Parking	No fee	No fee	No fee

No refunds or credits after June 28, 2026.